

What is Housing Stability?

A program to help qualified Durham residents keep their housing.

Where Do I Get an Application?

Applications are available through the Housing Help Durham office and online.



Housing Stability Program

Types of Financial Assistance?

- Rent arrears
- Utility arrears
- Last month's rent
- Moving costs



A Community Development Council Durham Program

The Housing Stability Program is funded through the Ministry of Housing and the Region of Durham.

458 Fairall St., Unit 4 Ajax, Ontario L1S 1R6
T 905-686-2661 | F 905-686-0984
www.cdcd.org | housinghelp@cdcd.org



What is Housing Stability Program?

The Housing Stability Program (HSP) helps qualified Region of Durham residents keep their rental housing and prevents them from becoming homeless.

Access to this service is possibly once every 24 months, depending on assistance required.

HSP helps low to moderate income tenants who are usually able to afford their housing costs, but due to an unexpected financial hardship are unable to pay their housing costs or utilities for one or two months.

HSP is not intended to help tenants afford their housing costs. They must be in a unit that is affordable for their income. The program provides financial help to qualified tenants who owe rent or are in arrears of their utilities for the accommodation they are currently occupying.

Funds are paid by HSP directly to the landlord or utility. The landlord must agree not to evict when they accept payment.

The utility must agree to reinstate or maintain service. The program pays for up to two month's worth of arrears. Residents may qualify for last month's rent and/or moving costs.

Applying to the Housing Stability Program

Complete an application form and submit required copies of documents such as:

- Identification for each household member
- The eviction notice - copy of N4 OR L1
- Most recent bank statement
- Proof of income (benefits statement, pay stub, etc.)
- Lease agreement (if available)
- Proof of utility arrears (disconnection notice)

How Long Does it Take to Get Assistance?

Once the application is received and is fully complete, staff will contact the landlord/creditor to confirm that they are willing to accept payment and stop the eviction proceedings or disconnection.

The application is reviewed by HSP staff. Once a decision is reached, the applicant will be notified immediately. If the applicant has been approved, arrangements will be made for payment to the appropriate creditor.

If the applicant is not approved, they will be advised in writing or verbally of the appeal process.

Qualifying for Assistance

Applicants must meet the following conditions to apply:

- A Durham Region resident for at least the past three months
- Working or receiving financial benefits (government or other)
- Be within asset and income limits
- Be 16 years of age or older
- Accommodation must fall under the Residential Tenancies Act
- Be residing in affordable, permanent housing
- Have proof of an impending eviction
- Be able to demonstrate that your costs are manageable with your regular income.
- There must be an unexpected reason why you couldn't pay your rent
- Cannot have a history of not paying your bills
- Have tried to access all other available income (grants or loans) from every other source
- Landlord must be willing to stop eviction
- Utility company must stop disconnection
- Last month rent will not be granted if unit is already secured